

Identifier  Service SH	<h1>Service Document</h1>	
<h2>T-S-PU-01 Rename Comports in NI-Max Settings</h2>		Römerstr. 21 D – 71296 Heimsheim Tel.: + 49(0)7033-309878-41  <a href="mailto:service@schultheiss-gmbh.de">service@schultheiss-gmbh.de</a> <a href="http://www.schultheiss-gmbh.de">http://www.schultheiss-gmbh.de</a>

Apply for:

Machine Type	Version	Year
VPC 66/100/Pure	All	Until 2022

## Problem

Continuous Thermocouple Error in Sensor Menu

COM ports are not specified (NI-VISA)

LabVIEW Loading Issue

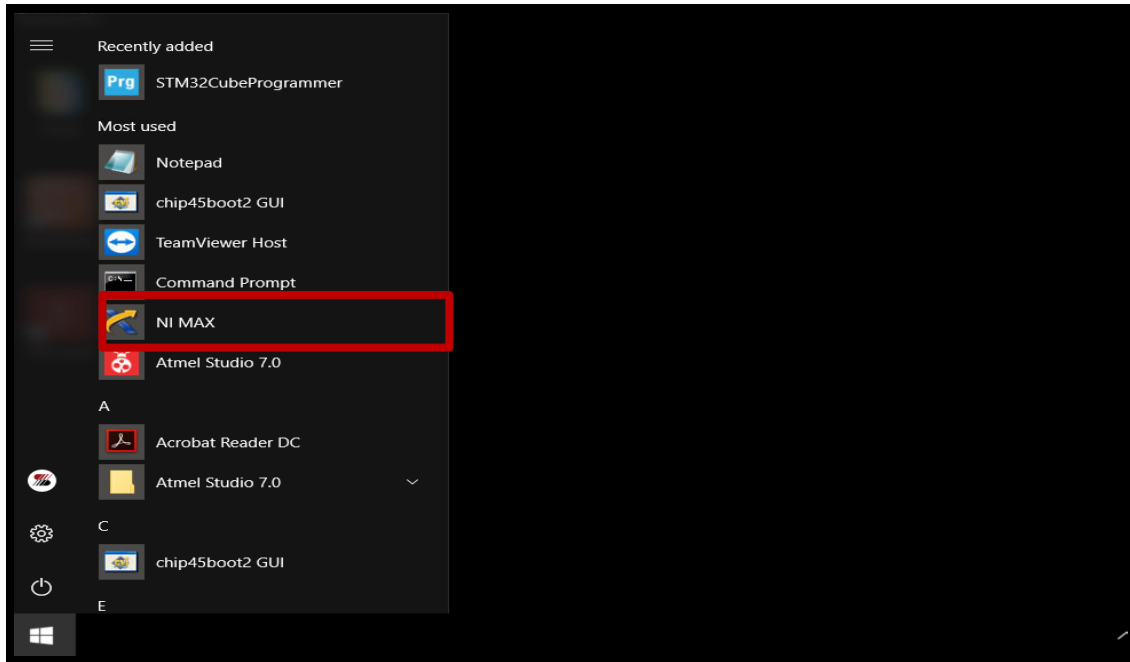
Current Temperature not displayed in the software

## Prerequisites

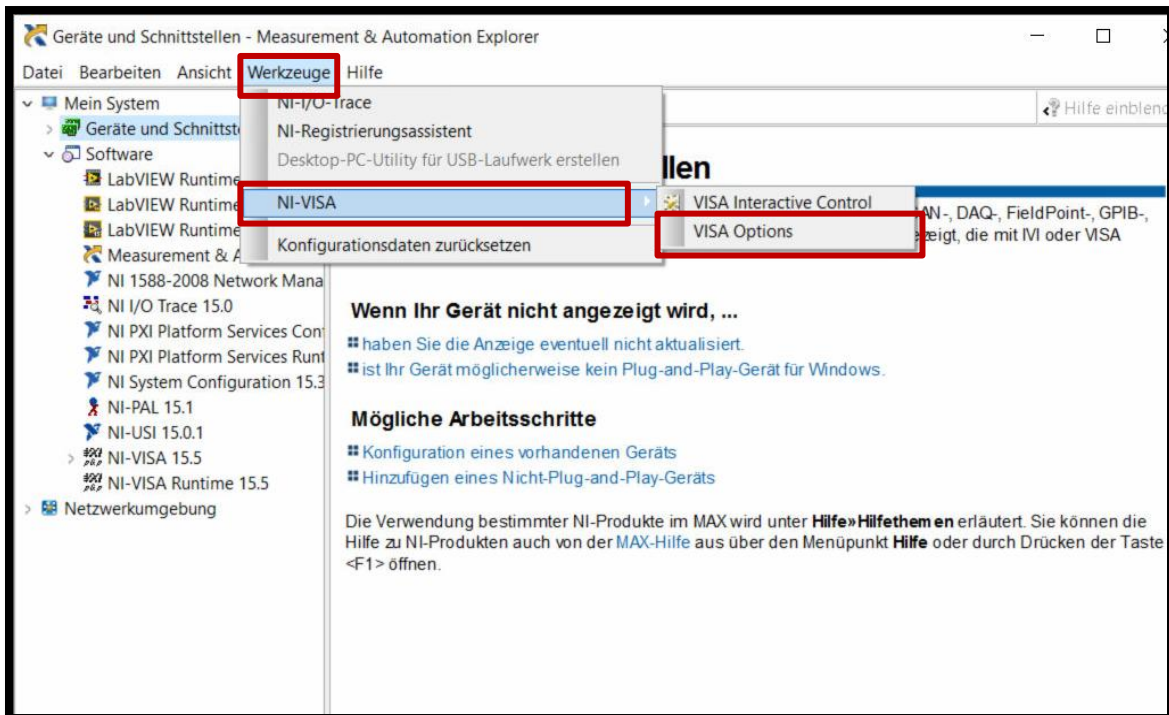
- Mouse
- Keyboard

## Procedure

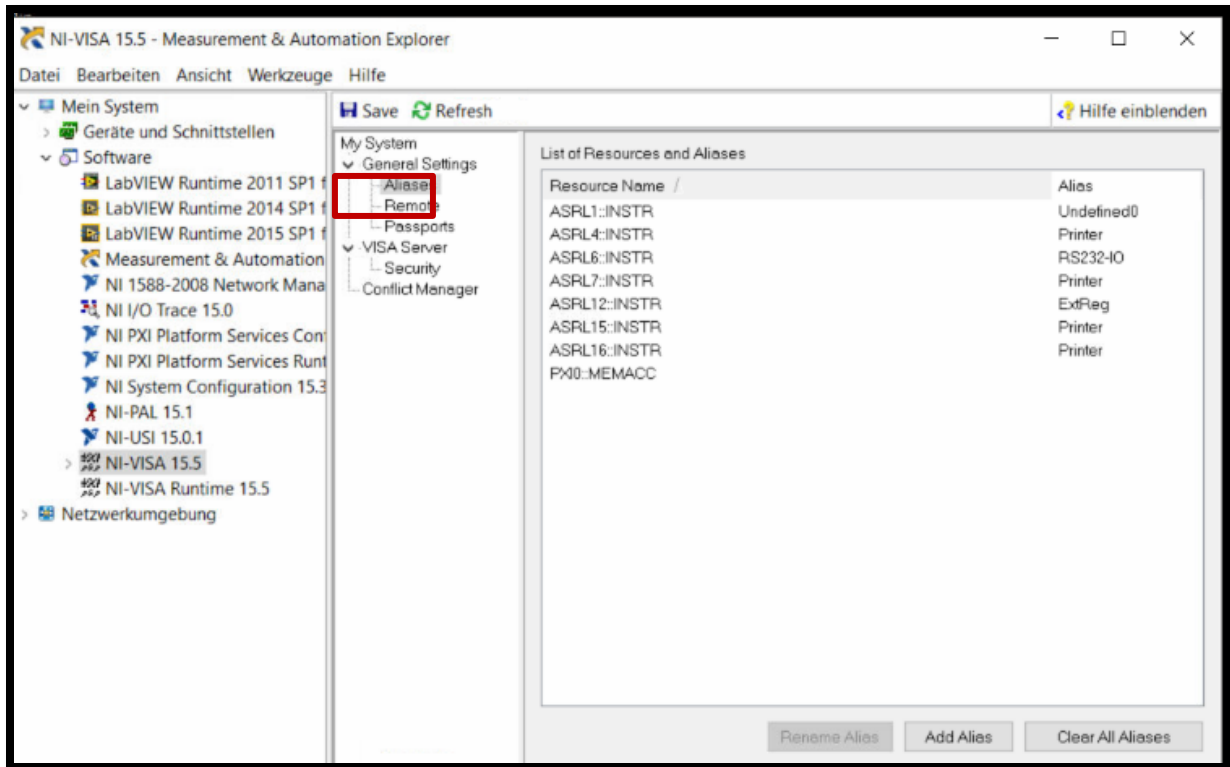
- Open **NI Max** program from Start menu



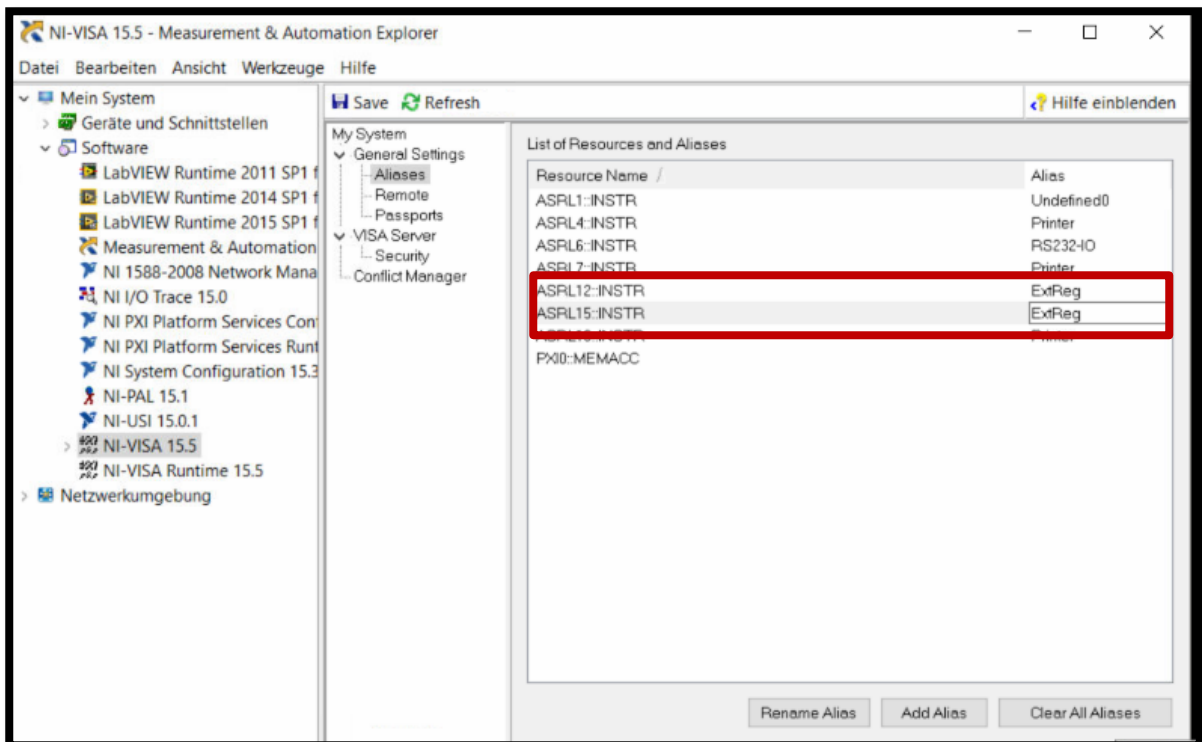
- Click on Werkzeuge → NI-VISA → VISA Option



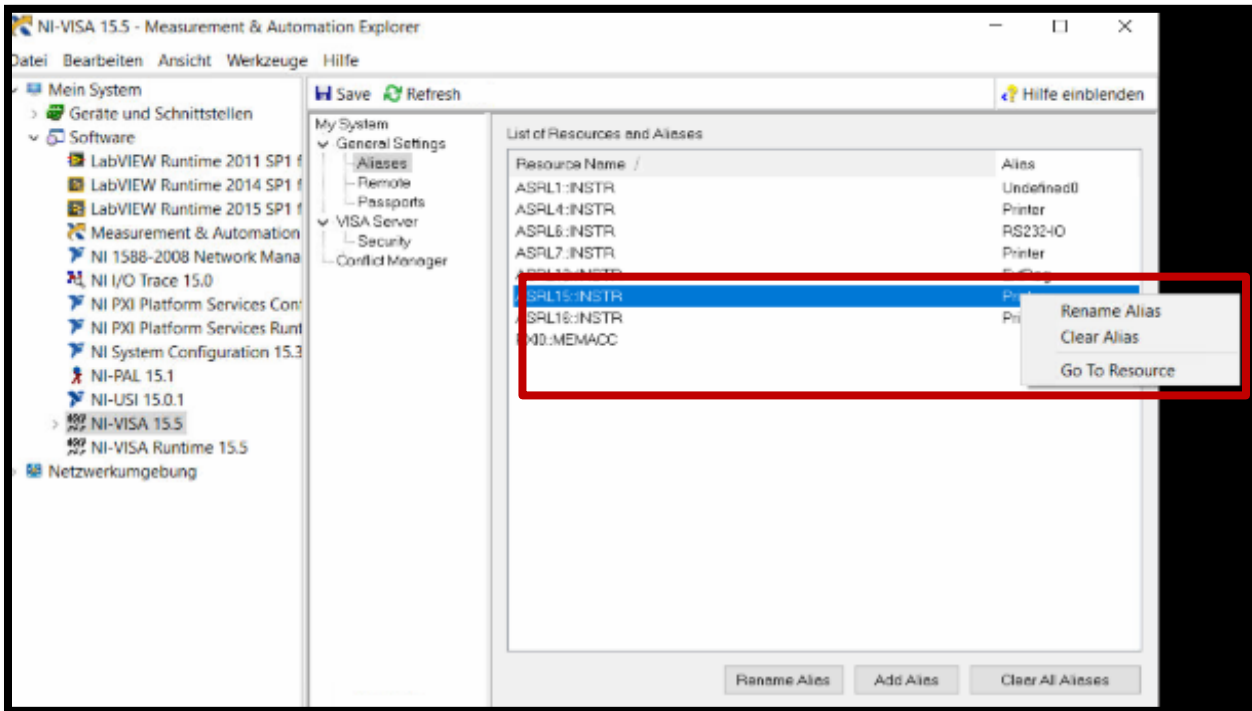
- Click on Aliases



- Check which Alias is repeated and delete the one

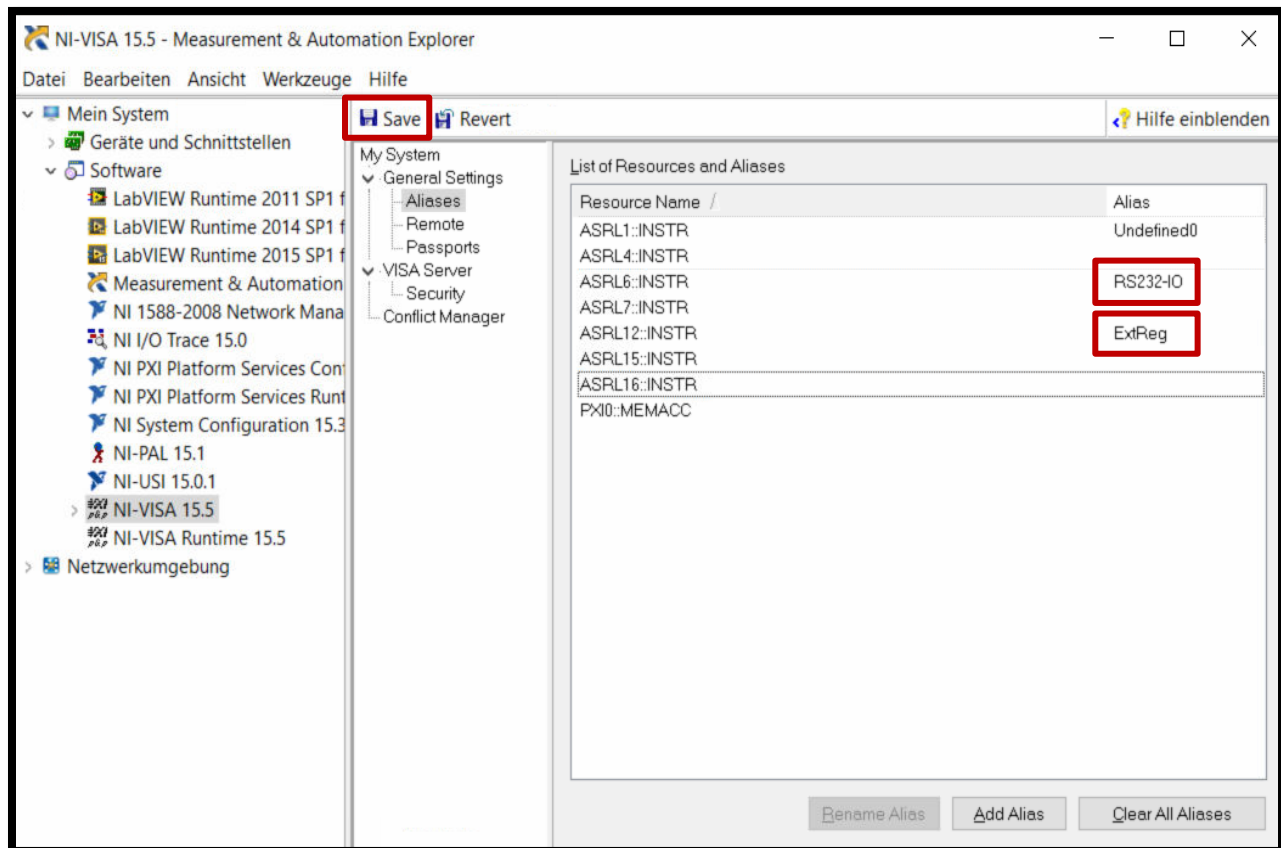


- Right click on the repeated Alias and click on Clear Alias and click OK



- There must be two Aliases named as, if not in the list, then add the following names
  - a. RS232-IO
  - b. ExtReg

- Click on **Save** and close the program



In case the problem still exists, please feel free to contact us again.

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